



Staff Report - Committees

Report No. C-TLCCAHC-01-25

To: Thorndale Lions Community Centre Ad Hoc

From: Director of Community Services and Facilities

Meeting Date: June 12, 2025

Subject: TLCC – Key Performance Indicators

Recommendation:

THAT Report No. C-TLCCAHC-01-25 **BE RECEIVED** for information.

Purpose:

The purpose of this report is to share metrics regarding facility usage at the Thorndale Lions Community Centre.

Background:

At the October 21, 2024 meeting, Municipal Council had a delegation/presentation from 308 Consulting regarding Key Performance Indicators (KPI) for Thames Centre and then approved the recommendations in a Report from the CAO for the ongoing development, tracking and publication of Thames Centre Municipal performance measures and KPIs. For the Community Services & Facilities department, this includes monthly tracking of facility usage.

Comments:

The Community Services & Facilities department started to track facility usage at the start of 2025. Please see attached for the year to date metrics for the Thorndale Lions Community Centre. These statistics can help provide justification for facility expansion, when consistent high utilization rates are being generated. The attached metrics show facility usage from January 1st to the end of May 2025. The percentages are based on the number of hours each space is rented every day in the 15-hour window of normal availability (7:30am to 10:30pm). For the first 5 months of 2025, the gymnasium/hall had the highest utilization rates (ranging between 53% in May to 82% in February) while the 3 meeting rooms and the kitchen range from a low of 8% to a high of 49% over this period of time.

Strategic Plan Link:

Pillar: *Active Living*

Goal: *Increase the accessibility and programing of recreational services, especially to community youth and seniors*

Attachments:

2025 – YTD Facility Metrics for Thorndale Lions Community Centre

Prepared by: S.MacDonald, Director of Community Services & Facilities

Reviewed by: D. Barrick, Chief Administrative Officer