



MUNICIPALITY OF THAMES CENTRE

REPORT NO. PW-ES-007-24

TO: Mayor and Members of Council
FROM: Environmental Services Superintendent
MEETING DATE: September 9, 2024
SUBJECT: 2024 DWQMS Management Review Report

RECOMMENDATION:

THAT Report No. PW-ES-007-24 **BE RECEIVED** for information;

PURPOSE:

The purpose of this report is to provide Council with a copy of the DWQMS 2024 Management Review for the Dorchester and Thorndale Drinking Water Systems.

BACKGROUND:

Thames Centre's DWQMS requires that a Management Review shall be conducted at least once every twelve (12) months to evaluate the continuing suitability, adequacy and effectiveness of the Municipality's DWQMS and identifies areas where improvement is required. The Management Review process ensures that all levels of the organization (i.e. Owner, Top Management and Operating Authority) are kept informed and aware of DWQMS and the performance of the municipally owned Drinking Water Systems.

As an outcome of the Management Review, the Director of Public Works makes recommendations for the improvement of the DWQMS. The recommendations include identified deficiencies, identification of action items to address the deficiencies and delegation of the action items including required timeframes for response.

COMMENTS:

Staff have used the comprehensive third-party audit results, existing budgets, internal audit results, input from operations staff and consultants, MECP Compliance Inspection Reports, flow data trends, water quality reports and maintenance records to determine future priority needs.

Since its creation in 2009, the DWQMS Operational Plan has proven to be consistently beneficial to the daily operation of both drinking water systems. This is demonstrated by the limited number of revisions (action items) required since the plan was implemented.

FINANCIAL IMPLICATIONS:

None.

STRATEGIC PLAN LINK

Pillar: *Community Communications & Engagement*

Goal: *Increase communications between the municipality (Council and Staff) and the public*

CONSULTATION:

The Environmental Services Superintendent and Compliance Coordinator used supporting DWQMS documentation to facilitate the 2024 Management Review.

REFERENCES:

None.

ATTACHMENTS:

Attachment A - DWQMS 2024 Management Review Meeting Minutes

Attachment B – Appendix A 2023 Customer Inquiries

Prepared by: K. Willson, Environmental Services Superintendent

Reviewed by: J. Craven, Director of Public Works

Reviewed by: D. Barrick, Chief Administrative Officer